## SHPO Staff Survey - Workforce Questions

Dear SHPO Staff Members.

Please take a few minutes to complete the following ANONYMOUS survey, which will help the National Conference of State Historic Preservation Officers (NCSHPO) understand the pros and cons - the joys and the challenges - of working in a SHPO. Thank you so much for your time and effort!

## Background:

The National Conference of State Historic Preservation Officers (NCSHPO) is a nonprofit organization which represents State Historic Preservation Officers (SHPOs) and their staff who carry out the national historic preservation program as delegates of the Secretary of the Interior pursuant to the National Historic Preservation Act of 1966, as amended (NHPA). NCSHPO serves as a communications vehicle between SHPOs, federal agencies and other organizations. It also educates the public and elected officials about the national historic preservation program, legislation, policies and regulations.

From time to time NCSHPO establishes committees to study issues of interest to SHPOs. Currently, a NCSHPO Workforce Committee is examining both the internal conditions and the external forces impacting employment and staffing within SHPOs throughout the United States. The work of the committee is intentionally narrowly focused and will primarily be a collection, synthesis, and analysis of data. The goal is to have the analysis and report completed no later than July 31, 2024. It is our hope that this report may be useful in advocating for additional funding and for increasing appropriation levels to recruit and retain qualified staff -- staff like you!

## **National Conference of State Historic Preservation Officers**

Internal Subcommittee of the NCSHPO Workforce Committee

Questions or comments? Please contact Anne Raines, Deputy Director / DSHPO, Maryland Historical Trust, Chair of the Internal Subcommittee (NCSHPO Workforce Committee), at anne.raines@maryland.gov.

ncshpo2023@gmail.com Switch account



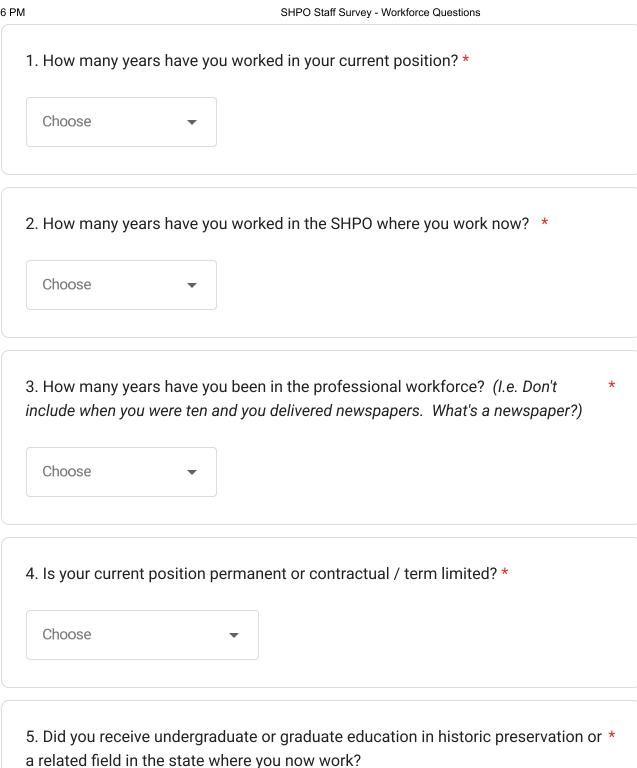


Not shared

\* Indicates required question







a related field in the state where you now work?



Choose



| 6. Do you supervise other staff? *  |
|---|
| Choose ▼  |
|   |
| 7. Have you previously held positions in any of the following? Select all that apply, * but don't include prior positions you've held within the <u>same SHPO</u> where you work now. |
| Federal government  |
| State government  |
| Local government  |
| A SHPO other than the one where I work now  |
| THPO  |
| Higher education  |
| Consulting / CRM firm   |
| Architecture / Engineering  |
| Nonprofit   |
| Museum  |
| Advocacy organization   |
| Construction / preservation trades  |
| None  |
| Other   |
|   |





| 8. What skills are most important in your current job? |
|--|
|--|

Please assign an "importance value" to each skill. Is your superpower on the list?

|  | 1 = not at all<br>important | 2 | 3 = neutral | 4 | 5 = extremely<br>important |
|--|-----------------------------|---|-------------|---|----------------------------|
| Knowledge in a discipline related to historic preservation (e.g. architectural history, architecture, archaeology) | 0                           | 0 | 0           | 0 | 0                          |
| Knowledge of<br>local/state/regional<br>history and<br>architecture  | 0                           | 0 | 0           | 0 | 0                          |
| Writing  | 0                           | 0 | 0           | 0 | 0                          |
| Accounting, finance, or math   | 0                           | 0 | 0           | 0 | 0                          |
| Public administration  | 0                           | 0 | 0           | 0 | 0                          |
| General computer<br>skills (Microsoft<br>Office suite, file<br>management, etc.)                                   | 0                           | 0 | 0           | 0 | 0                          |
| Computer programming, databases, data management   | 0                           | 0 | 0           | 0 | 0                          |
| GIS  | 0                           | 0 | 0           | 0 | 0                          |
| Problem solving /  | 0                           | 0 | 0           | 0 | 0                          |

| analysis   |   |   |   |   |   |  |
|--|---|---|---|---|---|--|
| Interpersonal skills<br>/ consensus<br>building /<br>mediation | 0 | 0 | 0 | 0 | 0 |  |
| Political savvy  | 0 | 0 | 0 | 0 | 0 |  |
| Supervisory skills   | 0 | 0 | 0 | 0 | 0 |  |
| Public speaking /<br>public engagement<br>/ education          | 0 | 0 | 0 | 0 | 0 |  |
| Patience   | 0 | 0 | 0 | 0 | 0 |  |
| Efficiency   | 0 | 0 | 0 | 0 | 0 |  |
|  |   |   |   |   |   |  |





| 9. Please give an overall impression of where you learned what you need to do your |
|--|
| current job. Use the scroll bar below this question to see all response            |
| options. Please consider having your percentages total 100%.                       |

|  | 0% | 10% | 20% | 30% | 40% | 50% | 60% | 70% | 80% |
|--|----|-----|-----|-----|-----|-----|-----|-----|-----|
| Learned in undergrad                                     | 0  | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |
| Learned in grad school                                   | 0  | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |
| Learned in internships in my discipline                  | 0  | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |
| Learned in previous non-SHPO jobs                        | 0  | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |
| Learned in previous jobs at my current SHPO              | 0  | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |
| Learned in<br>previous<br>jobs at a<br>different<br>SHPO | 0  | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |
| Was trained / mentored in how to do my current job       | 0  | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |



Learned on

| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|---|---|---|---|---|---|---|---|---|
| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|   | 0 |   |   |   |   |   |   |   |





10. Now could we ask you to be more precise? Please indicate where you learned each skill needed to do your current job. Use the scroll bar below this question to see all response options.

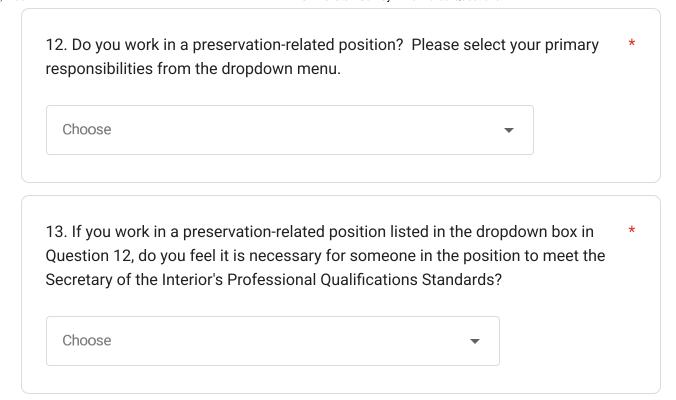
Select all that apply. Or were you born with it?

|  | Learned<br>in<br>undergrad | Learned<br>in grad<br>school | Learned in<br>internships<br>in my<br>discipline | Learned<br>in<br>previous<br>non-<br>SHPO<br>jobs | in<br>previous<br>jobs at<br>my | Learned in previous jobs at a different SHPO | Was<br>traine<br>mento<br>in how<br>do m<br>curre<br>job |   |
|--|----------------------------|------------------------------|--|---|---------------------------------|--|--|---|
| Knowledge in a discipline related to historic preservation (e.g. architectural history, architecture, archaeology) |                            |                              |  |   |                                 |  |  |   |
| Knowledge of local/state/regional history and architecture   |                            |                              |  |   |                                 |  |  |   |
| Writing  |                            |                              |  |   |                                 |  |  |   |
| Accounting, finance, or math   |                            |                              |  |   |                                 |  |  |   |
| Public<br>administration   |                            |                              |  |   |                                 |  |  |   |
| General computer<br>skills (Microsoft<br>Office suite, file<br>management, etc.)                                   |                            |                              |  |   |                                 |  |  |   |
| Computer programming,  |                            |                              |  |   |                                 |  |  | / |

| uatabases, uata<br>management  |       |       |     |     |       |             |       |  |  |
|--|-------|-------|-----|-----|-------|-------------|-------|--|--|
| GIS  |       |       |     |     |       |             |       |  |  |
| Problem solving / critical thinking and analysis   |       |       |     |     |       |             |       |  |  |
| Interpersonal skills<br>/ consensus<br>building /<br>mediation   |       |       |     |     |       |             |       |  |  |
| Political savvy  |       |       |     |     |       |             |       |  |  |
| Supervisory skills   |       |       |     |     |       |             |       |  |  |
| Public speaking / public engagement / education  |       |       |     |     |       |             |       |  |  |
| Patience   |       |       |     |     |       |             |       |  |  |
| Efficiency   |       |       |     |     |       |             |       |  |  |
| 11. When you began your current position, how well prepared did you feel to perform the job's duties and responsibilities? |       |       |     |     |       |             |       |  |  |
|  | 1 2 3 | 3 4 5 | 6 7 | 8 9 | 10    |             |       |  |  |
| Not at all prepared  | 000   | 000   | 000 | 00  | O Ver | y well prep | oared |  |  |











14. Please rate the importance to you of the following benefits that you might be eligible for as part of your job.

Please assign an "importance value" to each benefit. You can do it!

|  | 0 = this<br>benefit is<br>not<br>available<br>to me | 1 = not at<br>all<br>important | 2 | 3 =<br>neutral | 4 | 5 =<br>extremely<br>important |
|--|---|--------------------------------|---|----------------|---|-------------------------------|
| Salary   | 0   | 0                              | 0 | 0              | 0 | 0                             |
| Pension  | 0   | 0                              | 0 | 0              | 0 | 0                             |
| Other retirement savings account that my employer contributes to | 0   | 0                              | 0 | 0              | 0 | 0                             |
| Health<br>insurance  | 0   | 0                              | 0 | 0              | 0 | 0                             |
| Prescription drug insurance                                      | 0   | 0                              | 0 | 0              | 0 | 0                             |
| Health savings<br>accounts (FSA,<br>HSA, or HRA)                 | 0   | 0                              | 0 | 0              | 0 | 0                             |
| Student loan forgiveness   | 0   | 0                              | 0 | 0              | 0 | 0                             |
| Tuition support<br>or<br>reimbursement                           | 0   | 0                              | 0 | 0              | 0 | 0                             |
| Paid time off  | 0   | 0                              | 0 | 0              | 0 | 0                             |

| schedules   | 0 | 0 | 0 | 0            | $\bigcirc$  | 0          |  |  |  |
|---|---|---|---|--------------|-------------|------------|--|--|--|
| Telework  | 0 | 0 | 0 | 0            | 0           | 0          |  |  |  |
| Comp time   | 0 | 0 | 0 | 0            | 0           | 0          |  |  |  |
| 15. How do the quality and types of benefits - <i>not including your base pay</i> - affect * your willingness to stay in your current position? |   |   |   |              |             |            |  |  |  |
|   |   |   |   | including yo | our base pa | y - affect |  |  |  |





16. In your opinion, how do you feel the compensation at other employers in your area stack up to your SHPO? *Compensation would include the whole package of salary and benefits*.

|                            | Less than SHPO | About the same as SHPO | More than<br>SHPO | Don't know |
|----------------------------|----------------|------------------------|-------------------|------------|
| Other state agencies       | 0              | 0                      | 0                 | 0          |
| Federal agencies           | 0              | 0                      | 0                 | 0          |
| Local<br>governments       | 0              | 0                      | 0                 | 0          |
| Higher education           | 0              | 0                      | 0                 | 0          |
| Consulting /<br>CRM firm   | 0              | 0                      | 0                 | 0          |
| Architecture / engineering | 0              | 0                      | 0                 | 0          |
| Nonprofit /<br>museum      | 0              | 0                      | 0                 | 0          |
|                            |                |                        |                   |            |





17. Please rate how important each of the following factors is to you in deciding to work at the SHPO in the first place, or to continue working at the SHPO (vs. take a job elsewhere).

Please assign an "importance value" to each factor. We assign a lot of importance to this question.

|  | 1 = the grass<br>is greener<br>elsewhere | 2 | 3 = neutral | 4 | 5 = the grass<br>is greener at<br>SHPO |
|--|--|---|-------------|---|--|
| Availability of<br>salary<br>increases / pay<br>raises /<br>bonuses                  | 0  | 0 | 0           | 0 | 0                                      |
| Opportunities<br>for promotion<br>or<br>advancement                                  | 0  | 0 | 0           | 0 | 0                                      |
| Availability of pension  | 0  | 0 | 0           | 0 | 0                                      |
| Availability of any other retirement savings account that my employer contributes to | 0  | 0 | 0           | 0 | 0                                      |
| Quality of benefits  | 0  | 0 | 0           | 0 | 0                                      |
| Availability of paid time off  | 0  | 0 | 0           | 0 | 0                                      |
| Availability of comp time  | 0  | 0 | 0           | 0 | 0                                      |
|  |  |   |             |   |  |

Eligibility for

| PM | student loan                             | SHPO Staff Survey - Workforce Questions |   |   |   |   |  |
|----|--|---|---|---|---|---|--|
|    | forgiveness                              | 0                                       | 0 | 0 | 0 | 0 |  |
|    | Flexible work schedules Opportunity to   | 0                                       | 0 | 0 | 0 | 0 |  |
|    | telework                                 | 0                                       | 0 | 0 | 0 | 0 |  |
|    | Workload                                 | 0                                       | 0 | 0 | 0 | 0 |  |
|    | Colleagues                               | 0                                       | 0 | 0 | 0 | 0 |  |
|    | Job location  Reputation of              | 0                                       | 0 | 0 | 0 | 0 |  |
|    | employer Opportunity for                 | 0                                       | 0 | 0 | 0 | 0 |  |
|    | public service  Opportunity to           | 0                                       | 0 | 0 | 0 | 0 |  |
|    | work in my<br>chosen field               | 0                                       | 0 | 0 | 0 | 0 |  |
|    | Opportunity to travel                    | 0                                       | 0 | 0 | 0 | 0 |  |
|    | Opportunity to do fieldwork do fieldwork | 0                                       | 0 | 0 | 0 | 0 |  |
|    | uo neiuwork                              |   |   |   |   |   |  |









| 0. All things considered, where would you most prefer to work? * |  |  |  |
|--|--|--|--|
| We know it's hard but choose only one!                           |  |  |  |
| O In my current job in this SHPO                                 |  |  |  |
| O In another job in this SHPO                                    |  |  |  |
| O Another SHPO   |  |  |  |
| O THPO   |  |  |  |
| Federal Government Agency  |  |  |  |
| State Government Agency  |  |  |  |
| C Local Government   |  |  |  |
| Higher Education   |  |  |  |
| Preservation-Related Non-Profit, Museum, or Advocacy Group       |  |  |  |
| Consulting / CRM Firm  |  |  |  |
| Architecture / Engineering Firm                                  |  |  |  |
| O Construction / Preservation Trades                             |  |  |  |
| Work for myself in a preservation related field                  |  |  |  |
| C Leave the preservation profession                              |  |  |  |
| O Don't know / prefer not to answer                              |  |  |  |
|  |  |  |  |





21. Please add any other information you think may be helpful, or other questions you think we should ask, as we undertake further inquiry into the factors affecting preservation careers and the SHPO/preservation workforce. You can also contact Anne Raines, Deputy Director / DSHPO, Maryland Historical Trust, Chair of the Workforce Internal Subcommittee, at anne.raines@maryland.gov, with any comments.

Your answer

## Thank you for your time and consideration!

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